

MARKETING OPT-OUT REQUEST (Optional)

Reliance understands that some people do not like to receive marketing material. If you do not wish to receive any marketing material from Reliance Credit Union, please complete this section and return to the Credit Union.

Member/s Name _____

Member Number _____

Member/s Address _____

Telephone Number _____

I instruct Reliance Credit Union Ltd and any related companies that they are not to use my personal information to provide me with marketing materials (except for any features about my Credit Facility). I acknowledge however, that this instruction does not in anyway operate to affect any direct marketing that might be sent to me by any other company.

Please note: You will still automatically receive the Credit Union's newsletter, which contains information about our products and services that may be relevant to your needs. On occasion the newsletter may also include a reference to a marketing promotion.

Signature: _____

Signature: _____

Date: ___ / ___ / ___

Reliance Credit Union Ltd

ABN 57 087 650 575

AFSL No 247466

Registered Office

203 – 209 Russell Street, Bathurst NSW 2795

Postal Address

PO Box 330, Bathurst NSW 2795

Phone 13 24 40

Outside NSW 1800 222 626

Facsimile 1800 022 055

PHONETeller 1300 362 676

SMS Messaging 0428 413 013

Website www.reliance.com.au

Email admin@reliance.com.au

Membership Centres

Bathurst

Blayney

Dubbo

Kandos

Oberon

Parkes

Parramatta

Sydney-City

Agencies

Eugowra

Gulargambone

Trundle



PRIVACY STATEMENT



13 24 40

www.reliance.com.au

PRIVACY STATEMENT

In handling your personal information, Reliance Credit Union is committed to complying with the Privacy Amendment (Private Sector) Act 2000, the National Privacy Principles (contained in that Act), the Privacy Act 1988 and the Credit Union Code of Practice.

Collection and Use of Personal Information

We collect personal information from you when you apply for membership and when you apply to use our products and services.

We collect information to enable us to:

- Provide membership benefits to you
- Provide you with the products and services you require, and
- Provide you with information about products and services available to you from Reliance Credit Union Ltd and associated businesses including information about discounts, competitions and special offers.

Providing Your Personal Information to Other Organisations

In providing products and services to you it may be necessary for us to provide your personal information to other organisations with whom we conduct business.

Such organisations include related entities, solicitors and legal advisors, accountants and auditors, printers and mailing services, insurers, collection agents, conveyancers, Credit Union Services Corporation Australia Ltd (CUSCAL) and government agencies which regulate our financial institution.

Your personal information is only provided to those entities to the extent necessary to enable us to provide our products and services to you, and to the extent required by law.

Marketing Information

If you consent to us doing so, we may provide you with information from time to time about new products and services available to you from Reliance Credit Union, or other businesses with whom we have a relationship.

Your consent to our providing this information to you will be implied unless you notify us that you do not wish to receive this information. You may do this by completing the Marketing Opt-out form attached to this brochure or by contacting our Privacy Officer on 13 24 40 and advising them that you do not wish to receive marketing information.

What If You Do Not Wish To Provide Us With Information

In order to provide products and services to you, we require information about you. If you do not provide us with all the information we require we may be unable to accept your application for membership or provide products or services to you. If you do not provide us with your Tax File Number there may also be taxation implications for you.

Your Rights

Under the Privacy Act you have the right to access personal information we hold about you. If the information is incorrect, you have the right to require us to amend the information.

Because our members are our owners, we regard privacy as a right and not a privilege. Reliance will do all we can to respect the trust that you have placed in us.

Further Information

Should you have any questions in relation to Privacy, require further information about our Privacy Policy or access to your personal information, please contact the Credit Union's Privacy Officer on 13 24 40. Alternatively you may write to:

The Privacy Officer
PO Box 330
Bathurst NSW 2795